



SPOTLIGHT ON SUCCESS

Virginia Beach City Public Schools (VBCPS)

High-touch service for injured workers helps create a risk management rapport that is enabling head-of-the-class workers' compensation results for VBCPS

Virginia Beach City Public Schools is the largest school division in Hampton Roads with 86 schools, nearly 64,000 students, and over 14,000 employees. The school division is committed to helping each of its students achieve their full potential and invests in a high-quality, diversified workforce to make that possible. So when it comes to its self-insured workers' compensation program, VBCPS values a third-party administrator who is a true partner in their pursuit to keep school division workers healthy and working. In 2020, VBCPS found such a partner in PMA Management Corp. (PMAMC), whose holistic approach to claims management and high-touch service with injured workers has meant stellar results for the school division's workers' compensation program. ★

The mission of **VBCPS**, in partnership with the entire community, is to empower every student to become a life-long learner who is a responsible, productive, and engaged citizen within the global community. To achieve this, VBCPS fosters a positive working climate that values and invests in a high-quality, diversified workforce who exemplify the division's core values: Put Students First, Seek Growth, Be Open To Change, Do Great Work Together, and Value Differences.

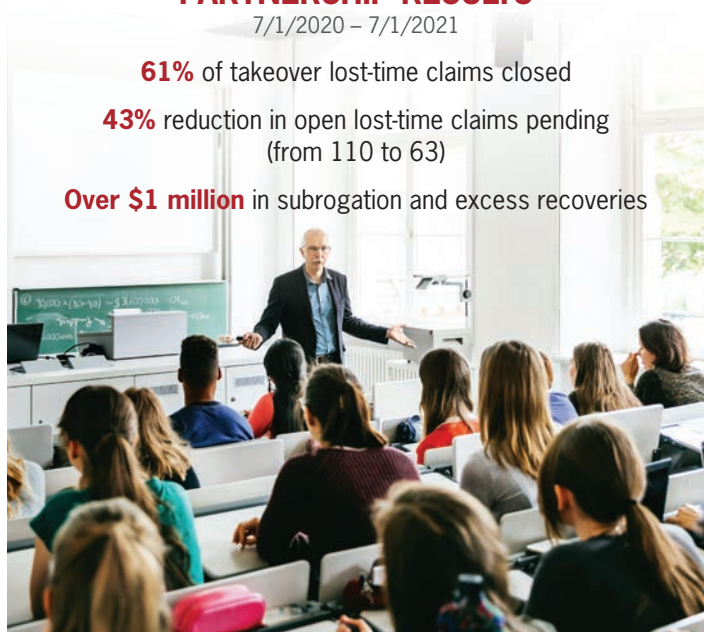
PARTNERSHIP RESULTS

7/1/2020 – 7/1/2021

61% of takeover lost-time claims closed

43% reduction in open lost-time claims pending
(from 110 to 63)

Over \$1 million in subrogation and excess recoveries



“These successful results speak for themselves! PMA knows the ins and outs of workers' compensation. They help us save both money and time by closely monitoring our claims and ensuring the appropriate treatments are ordered and scheduled in a timely manner. The big difference I see with PMA from other TPAs is they prevent claims from falling through the cracks.”

Steve M. LePock

Risk Manager, Virginia Beach City Public Schools

For additional information, please contact your PMA Representative,
call us today at **800.222.2749** or visit **PMACOMPANIES.COM**

PMA COMPANIES (PMA) is a trusted leader and recognized expert in commercial risk management insurance solutions and services. PMA specializes in workers' compensation, commercial auto, general liability, and commercial package & umbrella coverages as well as offering claims administration and risk management services through PMA Management Corp. (PMAMC), its wholly owned TPA. PMA's issuing insurance companies are Pennsylvania Manufacturers' Association Insurance Company, Manufacturers Alliance Insurance Company, and Pennsylvania Manufacturers Indemnity Company. PMA is part of Old Republic International, a Fortune 500 company (NYSE: ORI). ORGIG.COM

