



Our risk control professionals have expertise in a variety of areas that can be crucial to your employees' safety and organization's success.



RISK CONTROL



Specialized Risk Control Services

Actionable, sustainable solutions to reduce your total cost of risk and enhance your organization's performance.

PMA Difference

- **Delivered by PMA Risk Control Professionals** – Experienced specialists
- **Onsite and/or remote** – Our teams can be at your location. Need a fast answer? PMA specialists are a phone call away.
- **PMA Industry/Solution Teams** – Collaborate for the best possible solutions

Ergonomic Services

Strains and repetitive motion injuries can wreak havoc with your workers' compensation performance. Look to PMA for assistance:

- **Ergonomic Assessments** – Identify and quantify your risk factors using internationally recognized tools.
- **Ergonomic Problem Solving (EPS)** – PMA risk control professionals work with you to integrate your company's knowledge of job tasks with various ergonomic assessments and tools to create actionable solutions. PMA Risk Control Consultants are available to lead in-person EPS training at your facility.
- **Post-Implementation Job Task Assessments** – Promotes sustainable solutions by measuring the effectiveness of ergonomic improvements.
- **Ergonomics Awareness Training** and resource bulletins (e.g., tool and workstation design)

Industrial Hygiene & Occupational Health Services

Conducted by PMA Certified Industrial Hygienists and Certified Occupational Health Nurses with workers' compensation expertise.

- **Evaluation of Occupational Health Risks** through program reviews, workplace observations and field data (e.g., air sampling and sound level measurements)
- **Strategies and Technical Reports** to eliminate or control exposures and guide you on ways to maintain worker health:
 - Hearing conservation and respiratory protection programs, personal protective equipment assessments, ventilation measurements and evaluations
 - Hiring practices and job placement programs
 - Employee education and wellness

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RISK CONTROL COMPREHENSIVE SERVICES

Consulting Services • Business Analytics • **Specialized Services** • Organizational Safety Management Services • PMA Websource® • Employee Wellness • Organizational Safety Institute® • Solutions Center



Industrial Safety Services

Prevent industrial accidents, identify exposures, and implement best practices.

Industrial settings can lead to loss exposures, ranging from harmful chemicals and confined spaces to workplace violence and tool and machine hazards. Our solutions include:

- **Onsite Detailed Hazard Evaluation** – A complete assessment to determine exposures, including equipment safeguarding needs
- **Hazard Reduction Service Plan Development** – Strategies based on your facility's evaluation survey, with a priority listing of corrective actions
- **Employee Training Development** – For equipment exposures and operation
- **Safety Committee Services** – Aid in organizing the committee, and training in hazard recognition and corrective actions
- **OSHA 10- and 30-Hour Training Service**

Liability Risk Control Services

Uncover opportunities, strengthen controls, and improve liability risk management.

- **Premises, Product, and Completed Operations Assessments**
- **Identify and Suggest Controls** – To prevent and manage guest injuries
- **Consult on Controls** – Quality, record retention, and risk transfer

Transportation & Fleet Safety Services

Reduce risk and costs by improving fleet safety and reliability.

- **Consulting Services** – Driver Selection/Qualification, Driver Management/Coaching, Driver Monitoring, and Crash Investigation
- **Fleet Safety Policy and Procedure Improvement Recommendations**
- **Guidance on Vehicle Maintenance** (including pre- and post-trip inspections)

Crisis Management

Unforeseen events from natural disasters to acts of violence can lead to workplace panic and uncertainty. Proper planning and training and stakeholder engagement can help create a more confident workforce – empowered to manage the organizational, financial, and humanistic impacts of crises.

- **Emergency Action Planning and Evacuations Drill** – Assists in developing an all-hazards plan with on-site drill evaluations and tabletop or other exercises
- **Disaster Recovery Planning** – Designed to help your business return to normal operations faster and more cost-effectively
- **Workplace Violence Training** – Educate employees on the best practices for keeping safe during workplace violence incidents



For additional information, contact your local PMA Risk Control Consultant or email us at heretohelp@pmagroup.com

PMACOMPANIES.COM

PMA COMPANIES (PMA) is a trusted leader and recognized expert in commercial risk management insurance solutions and services. PMA specializes in workers' compensation, commercial auto, general liability, and commercial package & umbrella coverages as well as offering claims administration and risk management services through PMA Management Corp. (PMAMC), its wholly owned TPA. PMA's issuing insurance companies are Pennsylvania Manufacturers' Association Insurance Company, Manufacturers Alliance Insurance Company, and Pennsylvania Manufacturers Indemnity Company. PMA is part of Old Republic International, a Fortune 500 company (NYSE: ORI). ORGIG.COM